

Brentry Primary School
Parent Survey 2019/20



We have chosen to represent the results in a couple of different ways this year:

- Firstly, I have shown the number of people who selected each grade per statement as a % in the appropriate column. 100 surveys were completed (versus 81 last year), but one or two people didn't tick all boxes.
- Secondly, I have formulated an 'Average Score' score for each statement, which allows us to rank them in terms of parental preference. This is based on Strongly Agree being worth 4, down to Strongly Disagree being worth 1. I have removed the 'Don't Know's from this scoring. Then I multiplied the number of ticks by the appropriate number, added up the total and divided by how many people responded to that statement. The maximum score is thus 4. Higher than last year / Same as last year / Lower than last year Best Scores Lowest Scores

NB It should be pointed out that where 'Don't Know' was ticked on certain questions, this was largely by Reception parents who felt they could not answer with any confidence/knowledge as yet, or in the case of statement 8, those parents who had not come across the issue in order to have an opinion. The extent of the 'Don't Knows' in some statements certainly impacted negatively on the score.

		Av Score	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
1	My child is happy at school.	3.81	81.9	17.1	0.9		
2	My child feels safe at school.	3.86	84.8	14.3			0.9
3	My child makes good progress at this school.	3.79	75.2	22.9			1.9
4	My child is well looked after at this school.	3.87	84.8	15.2			
5	My child is taught well at this school.	3.81	80.9	19.0			
6	My child receives appropriate homework for their age.	3.70	69.5	24.8	1.9		3.8
7	This school makes sure its pupils are well behaved.	3.78	75.2	23.8			0.9
8	This school deals effectively with bullying.	3.74	60.0	19.0	1.9		19.0
9	The school is well led and managed.	3.85	83.8	15.2			0.9
10	This school responds well to any concerns I raise.	3.70	70.5	22.9	0.9		4.8
11	I receive valuable information from the school about my child's progress.	3.73	73.3	21.9			3.8
12	I understand the role & responsibility of the governing body.	3.54	56.2	28.4	5.7		8.6
13	I know how to contact the Governing body if I needed to.	3.39	50.5	22.9	14.3	0.9	11.4
14	Would you recommend this school to another parent?	3.91	91.4	8.6			

Key findings:

- Whilst acknowledging the potential impact of 'Don't Know' ticks, the areas that parents appear most happy about are pupil care, safety and the leadership of the school.
- Whilst acknowledging that all of the average scores are high, and largely positive, the areas where parents are least happy are homework, response to concerns and information about the Governing Body and how to contact it.
- 100% of people who responded agree that their child is well looked after, that they are taught well and that they would recommend the school to another parent.
- If you removed the 'Don't Knows', 100% of those who responded agree that their child feels safe, makes good progress, that the school makes sure its pupils behave well, that the school is well led and managed, and that they are well informed about progress.
- All bar one responder felt their child is happy at the school.
- Those areas where average scores are lower than last year, eg being taught well, have fallen by a very small amount (in that case, 0.05)

Comments from rear of surveys. All comments made are included, unless they refer to a clearly identifiable pupil:

Any comments/ suggestions from the questions on the previous page?	Where we have said agree or don't know, its' because we've only just started here * Not always aware of progress in between parents' evenings, so assume all is OK * I'm not a big fan of the cloud system (despite feeling reassured how it's being managed). I would love for the school to look into alternatives * X is very happy at school and enjoys every day here * No - all fab * Everything is going alright to me - no suggestions * None. You're doing so well * Lovely school. Absolutely fantastic * We wanted to emphasise how much our children enjoy coming to school. The teachers genuinely care about their pupils * Some of these questions may be more appropriate after we've had parents' evening * we are very happy with the school so far. It's very early days and I am sure it will continue to be a great environment for our child to be in * X is 100% happy at school which we are all over the moon about as we feel he will learn and achieve due to this
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<p>What do you think about communication with/from the school?</p>	<p>Communication is excellent. I particularly appreciated the updates of school camp in Y4 on FB * Most communication is amazing. Sometimes I feel that I can't approach certain subjects with a certain member of staff. I feel they will tell me what I want to hear * Great * I think we could do with a little bit more notice and more info on events please, thanks * Reasonably good * I don't always receive text messages, not sure why. Has been raised before and numbers are correct * I like the use of tapestry. I would prefer getting texts/emails instead of paper handouts * the FB page helps * Excellent - the texts are good, especially for reminding us * Would appreciate more texts as I don't always receive letters * sometimes a little lacking but mainly good * It is very easy to get in touch with whoever I need to * Text messages are better. Not always close to a computer * Breakfast Club communication could be improved. The cut off @ 5pm the previous day can be tricky for working parents. Not being able to amend bookings on Gateway can be frustrating * Good, although sometimes a little slow * good * It's a little inconsistent but we always manage to get the info. Letters are good but not huge notice. Sometimes there is confusion between letters and FB * More notice would sometimes be helpful * Fantastic. The teachers here are the best! * I do feel the website can be updated more for class info but apart from that it's all good * Very good. Always keeps me informed * Great * Excellent * Very good. Facebook notifications are great * It is better now that there is a private Facebook group but it could still be improved. Receiving things with more notice would help * I like School Gateway and the Facebook group * Generally very good * Always informed well * Good * Could send Gateway messages earlier sometimes as not always enough notice given * Very good * The communication with the school is second to none. Mrs Jones has been amazing letting me know if any concerns arise. She is always available if need to talk to her * Overall it is good, and I particularly like Mr Clarke's newsletter * So far so good. Only been here a week! * School Gateway is great & the website * Amazing. Always up to date and really informative * Very good * Communication has been good * It is on the highest level * Very good communication with the school. No problem whatsoever * Love the newsletters and text system. Maybe look into emailing newsletters * Website & emails are effective tools * The app is fantastic. Sometimes communication could be better * I think communication has been great so far * Communication is received via various methods - great! Sometimes tricky to catch teachers at the end of the day, but this is understandable * Better than previous year so far * Always could be better. A bit more notice about events would be good * Excellent * Very good. Messages are regular via text. Would like Inset day notice more in advance * I'm happy with the communication * Maybe a little late with some of the communications. Would be good on the newsletter and not just Facebook * Excellent * Communication can be late sometimes. More use of online/Facebook page to communicate could be more efficient and save paper/environment * Happy so far. I would have liked more of a heads up on my child receiving the flu vaccine, but only so I could have prepped him * Sometimes this can be a bit last minute but I feel the Facebook page has helped a lot</p>
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<p>What are the best things about Bretnry Primary School?</p>	<p>The fact that it's small and has a good community spirit. Great teachers. High standards of behavior expected from the children. Ps Lovely individual school photos this year! ☺ * The running the school - Mr C and Miss R are really easy to talk to and I know they listen and act on my concerns, however big or small they may be * It's friendly and very new * Amazing staff, lovely small school. Love the fact that all the staff know everyone's names (including parents). The refurb looks fantastic * Community fee & friendly atmosphere * All students and staff know each other well. There is a community and family feel due to its size & welcoming atmosphere * The kids are treated as individuals and the staff are passionate and approachable * The staff, caring approach and broad curriculum * Teachers * The level they go to. The school always go above and beyond with all in and out of school activities, and that effort reflects in how the children learn * The community. It's personal. Friendly staff * Friendly staff - they are dedicated and very thorough * Staff * The furniture is amazing. The overall feel of the school and how well cared for the children are * POMs * My son feels good about coming to school and is happy to learn * the play area * Lovely teachers. Warm, family feel * It is wonderful to see the new building. It makes a difference to the learning environment * Small community feel. Children of all ages interact with each other * The teaching is amazing. All of my children enjoy coming to school to learn and that's down to all the staff * Staff are all lovely and accommodating. The refurb is amazing. You can clearly see that the children's education and development is a top objective * Everything is brilliant. My child has come on so well with everything * Teaching staff that really do have the children's best interests at heart. Thank you! * Communication from teachers * It's a community school where everyone cares * New building. Teachers. Feels homely. Everyone knows each other and seem happy * Friendly, small school * How well the school knows every child and helps them to become the best version of themselves - promoting their confidence and celebrating different strengths * Bretnry is well led and managed! My son really enjoys school! * The support and dedication from the staff * My children are happy when they're here * I am happy about everything * The family feel * We have very polite teachers and a funny and kind Head Teacher and Deputy Head * Everything! This school is just fantastic. The teacher/pupil/parent relationships are just great. My child is made to feel like a valued individual and I know if I have any concerns, they will be dealt with * The teachers. The teaching. The lovely school ethos * My son is happy. He likes talking to me about what he has been doing, which is a massive improvement from his previous school * The staff are funny and the kids are really friendly * Friendly. Very amazing teachers. Great all round * Nice staff. Good level of teaching. Available after school clubs * We have had 3 children at the school and like the way it's not overcrowded and the attention they get * Teachers. They are very caring, positive, well-educated and kids orientated * Teachers * High quality of learning * The staff are helpful and friendly * It's close to where we live. Parents and teachers have good and established relationships * I love the small personal feel of the school. It's a rarity these days * Everything that I know about the school has been great so far. Keep up the good work * A real family environment. Great outdoor space. Great staff * Small, friendly, family feel * The holistic approach. Recognition that each child is an individual. Valuing each child. I totally trust that the girls are having their needs met, strengths recognized</p>
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	<p>and their best interests remain paramount * Friendly staff. Brilliant facilities</p> <p>* Staff very friendly and it's a very personal approach. Lots of care is given to any topics brought up * The teachers * Small, close knit community. Everyone friendly * Community. Small school ethos * Teachers. New school * It seems a very happy, friendly school. My child comes home happy so I'm sure that's a reflection on how he feels at school * The school staff and the ethos of the school. We are very proud to send our son here</p>
<p>What could we do better?</p> <p>How could we improve?</p>	<p>Install a post box for all correspondence which is checked daily. This would prevent response slips and immunization consent forms from being lost! * Not sure * Just better notice for events please ☺ * Continue to genuinely care about each student and help them reach their potential * Communicate events ahead of time * I feel the cloud discipline system could be reviewed. I appreciate when managed correctly it is a good way to manage a group of children. I just think it may not be suitable for certain individuals * All great * Longer after school club hours. A 4.45pm pick up is hard when both parents work full time * Nothing at the mo * We are very happy! Forest school, more outdoor learning, enrichment - music, art etc. But very difficult as you do so much already! * keep up the hard work. Thank you team! * Events quite often hard for working parents to attend * Having homework and spelling available to view on the website when children forget to bring it home * Lack of wrap around care - very stressful that after school club is only provided until 4.45pm. Lack of school clubs and other opportunities eg sports - schools' swimming, nationals etc * X says 'nothing!' * Everything is alright to me! * Just communication about events * Give more homework please, and some yoga classes * Nothing needs improving in my eyes. Very pleased with the whole set up! * Communication could be improved ie Y5/Y6 Tournament dates not on the website. French trip giving little notice for first payment * Nothing. All really brilliant * Now the school has been renovated, all the improvements in our opinion have been done * More challenges for the more capable children * Keep doing the great job you're doing * Continue the pursuit of excellence * I think just keep doing what you have been doing * Perhaps more social/fundraising events to get involved in * Slightly better communication * Tea and cake * At the moment, I'm happy with how the school is * I do love lots of feedback on how my child is at school but do understand that it is impossible to give constant feedback. I'm always given the time should I need to speak to the teacher *</p>